

Your account number

To ask about this bill

call 1800 372 372

Open Mon - Sat, 8am - 8pm

For emergencies or
electricity interruptions

ESB Networks

call 1800 372 999

Open 24 hours, 7 days a week

Please have this MPRN number ready

MPRN

DG

DG2

Date of
Invoice

This bill is for

Your electricity bill at a glance

> Full details of your account are on the back of this bill

Billing period

18 Nov 22 to 20 Jan 23 64 days

Reading type

Your meter was read

Bill summary

Your last bill	€458.11	
Payments/Transactions	€458.11	cr
Balance brought forward	€0.00	
Charges for this period	€160.85	
Your Savings	€66.21	cr
VAT	€39.99	

Total due €134.63**Pay by Direct Debit**

Payment terms are 14 days from date of bill issue or immediately if overdue.
Information on the Fuel Mix and environmental impact is on the back of this bill.

< Your Direct Debit is due for collection on 07/02/23. Thank You.

VAT Reg No IE 8F 52100V

E&OE

93-20-86
Bank date/BrandBank Giro Credit Transfer
Allied Irish Banks plc.
7/12 Dame Street, Dublin 2**electric
ireland**

Date		
Notes/Coins	€	
Total cash	€	
Cheques etc	€	
Total amount	€	134.63

Your electricity bill in more detail

Abbreviations a: actual reading e: estimated reading c: customer reading p: price change cr: credit

Your electricity usage Tariff Electricity EnergySaver Nightsaver

meter number	current reading	previous reading	unit usage	unit price €	unit type	Amount
1961	3855 a	3610 c	245	0.4241	Day	103.90
	9034 a	6366 c	2668	0.2092	Night	558.15
Total electricity charges						662.05
Your Savings(10%)						66.21 cr

Standard charges and other items

Standing Charge	64 days @ €1.2158 / day	77.81
PSO Levy Nov/Dec		0.00
VAT	9% on €673.65	60.63
Microgen Credit 15/02/22 - 02/12/22	1425 kWh @ €-0.2100	299.25 cr
Microgen Credit 03/12/22 - 20/01/23	240 kWh @ €-0.2100	50.40 cr
Government Electricity Credit		183.49 cr
Electric Ireland Credit		45.87 cr
VAT	9% on €229.36cr	20.64 cr

Payments/Other Transactions

Payment received thank you	458.11 cr
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Energy consumption on this bill amounts to approx. 521 kg of carbon emissions.

Your consumption is 2913 kWh for this period compared to 1611 kWh for the same period last year.

Customer service

Phone: 1800 372 372 8am-8pm Mon-Sat
+353 1 852 9534 International

Please have your account number to hand when you contact us. We can only discuss account information with the account holder.

Email: service@electricireland.ie

Address: Electric Ireland, PO Box 841, South City Delivery Office, Togher, Cork.

Complaints

Phone: 1800 372 372

Email: service@electricireland.ie

If not resolved to your satisfaction, write to Electric Ireland, Complaints Facilitator, PO Box 12523, Dublin 9 or email: complaintfacilitator@electricireland.ie

If you feel your complaint still has not been resolved to your satisfaction, contact the Customer Care Team at the Commission for Regulation of Utilities: The Grain House, The Exchange, Belgard Sq. North, Tallaght, D24 PXW0 1800 404 404 or email: customercare@crui.ie

Payment options

See [electricireland.ie/online-services](https://www.electricireland.ie/online-services) for all payment options, including direct debit, pay by card, equal monthly instalments and pay as you go top ups.

You can also call 1800 372 372 or

Credit Control on 1800 504 021

Electronic funds transfer You will need your account number IBAN: IE36AIBK93208681900087 BIC: AIBKIE2D

Cash: Payzone, AIB and most other banks, PostPoint and An Post.

Cheque: Make payable to Electric Ireland, PO Box 323, Little Island, Co. Cork.

Please allow up to 5 working days for payments to appear on your account.

Energy efficiency

For details on how you can improve energy efficiency in your home visit seai.ie

For information on independent consumer advice (including MABS.ie and CCCP.ie), energy agencies, energy efficiencies, advice on energy appliances and price comparisons, visit electricireland.ie/advice

The Public Service Obligations (PSO) Levy

The PSO Levy, determined by the Commission for the Regulation of Utilities (CRU), is charged to all electricity customers and relates to the recovery of additional costs associated with meeting the obligation to purchase electricity generated from sustainable, renewable and indigenous sources.

Do bhillle as Gaeilge

Má theastaionn uait do bhillle a fháil i nGaeilge, seol ríomhphost chuig eolas@electricireland.ie nó glaigh ar 1800 372 372, agus beimid sásta an socrú sin a dhéanamh duit.

Electric Ireland fuel mix disclosure label

For the period of January 2021 - December 2021

Electricity supplied has been sourced from the following fuels:	Electricity Supplied by Electric Ireland (All Island)	Average of all Island Market (for comparison)
Coal	2.4%	6.8%
Natural Gas	31.0%	33.6%
Renewable	65.3%	55.9%
Oil	0.9%	2.7%
Other	0.4%	1.0%
Total	100%	100%
Environmental impact		
CO ₂ Emissions	179 gCO ₂ /kWh	258 gCO ₂ /kWh

Your specific fuel mix may differ to the fuel mix shown because Electric Ireland offer green source products. For information on your fuel mix and on the environmental impact of your electricity supply visit www.electricireland.ie or, for further details call 1800 372 372



Enjoy greater savings and the chance to win fantastic prizes every month with an online account.
Log in or sign up at www.electricireland.ie/myaccount

**electric
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