PRODUCT SPECIFIC TERMS AND CONDITIONS

Fixed Discount Plan Valid from 21st August 2023

1. These Product Specific Terms and Conditions

1.1 These Product Specific Terms and Conditions (as amended from time to time) apply specifically to the services associated with the Fixed Discount Plan Tariff (the "Fixed Discount Plan T&Cs") and are incorporated into the Contract (as defined in the General Terms and Conditions which can be found at www.yunoenergy.ie/termsandconditions), between Yuno Energy ("Yuno Energy" or "we", "us" or "our") and a person who agrees to enter into a Contract for the Supply of Energy with us ("Customer" or "you").

1.2 In the event of any conflict between these Fixed Discount Plan T&Cs and our General Terms and Conditions these terms will prevail. Any defined terms in these Product Specific T&Cs will have the meaning given to them as defined in the General Terms and Conditions.

1.3 The Contract shall commence on the date that you sign up to Yuno Energy and agree to our General Terms and Conditions and will continue for a period of one (1) calendar year from that date (the "Initial Period").

1.4 The Fixed Discount Plan Tariff will apply for the term specified in clause 1.3, after which point you will be moved to the Yuno Energy Standard Price Plan Tariff.

1.5 Should you terminate the Contract after the 14 day cooling off period but prior to the expiry of the Initial Period or without providing us with the required 30 days advanced notice of your intention to cancel a €50 termination fee will be applied to your account.

1.6 Yuno Energy reserves the right to withdraw the Fixed Discount Plan Tariff without notice at any time prior to the start of the Initial Period.

1.7 The Unit Rate of the Fixed Discount Plan Tariff is fixed for Initial Period. All other charges are subject to change in accordance with our Standard Terms and Conditions.

2. Fixed Discount Plan Offer

2.1 This Fixed Discount Plan Tariff is only available to new Yuno Limited electricity customers.

Paperless Tariff

2.2 The Fixed Discount Plan Tariff is a paperless Tariff. To avail of the Fixed Discount Plan Tariff you must download our mobile App and provide us with your correct e-mail address at the time of entering into the Contract in order to receive your Energy Bill. We shall use this email address to notify you that your Energy Bill is available in your App.

2.3 We reserve the right to change your Tariff from the Fixed Discount Plan Tariff to another Tariff or otherwise terminate the Contract, if you:

2.3.1 want to receive paper Energy Bills; or

2.3.2 are unable to download or login into our App; or

2.3.3 do not provide us with a valid up-to-date email address.

Smart Meter

2.4 The Fixed Discount Plan Tariff is dependent on us obtaining your half hourly metering data from ESBN, accordingly if you wish to sign up to the Fixed Discount Plan Tariff you must have a smart Meter installed or consent to its installation when requested to do so by ESBN. Due to applicable industry rules for smart metering once you move to a Fixed Discount Plan Tariff, it is not possible to revert back to a non-smart Tariff.

2.5 If you refuse to allow ESBN to install a smart Meter at your Premises or if you no longer wish to provide ESBN or us with your half hourly smart metering data you will become ineligible to avail of the Fixed Discount Plan Tariff. We reserve the right to move you to a different Tariff or terminate the Contract. If you move to another Tariff we may request a deposit from you.

2.6 If the signal from your smart Meter is not sufficient to support the transfer of half-hourly data to us via ESBN, we will contact you to discuss other suitable Tariffs.

2.7 Consumption insights in your App will only be available 30 days after the installation of a smart Meter.

3. Billing, Charges & Payment

3.1 We will issue your Energy Bill in accordance with the processes set out in Clause 11 of the General Terms and Conditions. In addition to those terms, the following terms apply:

3.1.1 On signing up to the Fixed Discount Plan Tariff, you will be required to make an advanced payment which will be calculated based upon your predicted consumption.

3.1.3 You can choose the date on which you wish to be billed and charged in the App. Your Energy Bill may be issued on the same day that the payment is deducted from your card.

3.1.4 If you do not have an ESBN Smart Meter, you will not receive usage data or daily updates until your ESBN smart Meter has been installed.

3.1.5 You must pay your Energy Bill to the specific payment conditions of your Tariff. If you fail to pay us by an agreed payment date, we reserve the right to change our payment collection date and we will notify you in advance of doing this.

3.1.6 Should you fail to pay by one of the payment methods agreed between us at signup, we may change the frequency of your Energy Bills and. We may also require you to pay a security deposit. We may also charge you any reasonable costs incurred by us in relation to collecting any overdue payments from you.

3.1.7 We reserve the right to move you to another Tariff if you breach the Contract.

Tariff details:

Discounted Fixed Rate

24hr Urban	Ex VAT	Inc VAT
24Hr Unit Rate	34.90 cent/kWh	38.04 cent/kWh
Urban Standing Charge	€242.87 Anually	€264.73 Anually
PSO	-€89.10 Annually	-€97.12 Annually
EAB		€1,765.33

D/N Urban	Ex VAT	Inc VAT
Day Unit Rate	39.42 cent/kWh	42.97 cent/kWh
Night Unit Rate	19.12 cent/kWh	20.84 cent/kWh
Urban Standing Charge	€364.12 Annually	€396.90 Annually
PSO	-€89.10 Annually	-€97.12 Annually
EAB		€1,751.21

24hr Rural	Ex VAT	Inc VAT
24Hr Unit Rate	34.90 cent/kWh	38.04 cent/kWh
Rural Standing Charge	€330.69 Annually	€360.45 Annually
PSO	-€89.10 Annually	-€97.12 Annually
EAB		€1,861.05

D/N Rural	Ex VAT	Inc VAT
Day Unit Rate	39.42 cent/kWh	42.97 cent/kWh
Night Unit Rate	19.12 cent/kWh	20.84 cent/kWh
Rural Standing Charge	€443.77 Annually	€483.71 Annually
PSO	-€89.10 Annually	-€97.12 Annually
EAB		€1,838.02

Prices shown are including & excluding VAT of 9%. These prices are subject to change. Signing up to Yuno Energy is subject to terms and conditions including a 12 month initial period.

*The current daily standing charge reflects the Public Service Obligation (PSO) Levy refund of €89.10. Customers will be refunded through a reduced daily standing charge from March 1st until the end of the current Tariff year on September 30th, 2023. The daily charge for the 2023-24 Tariff year (starting October 1st) has been set to €0.00.